double click it
making it work

ICT Support

We are passionate about delivering high quality, best value ICT for your school. We can supply servers, desktop PCs, laptops, netbooks, tablets, projectors, visualisers, SMART boards and more.

Plus we offer a full design and installation service, on-site or online support, and **free recycling** of your old equipment.

With over ten years' experience, we know that **'one size' does not fit all.** That's why we tailor a support package to meet your exact requirements, rather than offer a standard range of SLAs and then try to fit them to your school.

What's included?

Regular visits – every week or fortnight; for a couple of hours or half a day – whatever you feel is right for your school's needs

Unlimited access to telephone and e-mail support *(subject to fair usage policy)*

Review of your ICT every term and maintenance of all **projectors** every half-term

What's not included?

A well maintained ICT system should not let you down, meaning emergency visits should not be necessary, so we don't include 'unlimited' callouts, as this **keeps the cost down for you.**

Any extra hardware or software - but we can negotiate discounts on a wide range of products and services for you.

"Best value"
As our primary school's annual budget is being squeezed it is reassuring to know that Double Click IT always provides excellent 'best value' for our extensive IT requirements

Liz Nicholls, School Business Manager, **Elloughton Primary School**

"Delighted"
We are delighted with the ICT support and service that we have received from Double Click IT over the past ten years.

Nancy Smart, School Business Manager, **North Cave Primary School**

Frustrated with your school's ICT?

Let us make IT work for you

SMART™
Authorised Reseller