

Quick User Guide

Voicemail Setup Broadsoft



Initial Setup

1. Dial **9 9 9 9** or press the **Messages** button.
2. Wait for the voice prompt for a password.
3. Your default password will be **4 5 6 5 6** followed by the **#** key.
4. At this point, you must record your name in order to move forward.
5. Then, press ***** to return to the Main Menu and press **1**.
6. Press **2** to record a personalized busy greeting followed by the **#** key.
7. Once complete, press ***** to repeat this step to record your no-answer greeting.

Checking/Receiving Messages

1. Dial **9 9 9 9** or press the **Messages** button.
2. Enter your password followed by the **#** key.
3. Press **1** to listen to your messages.

Main Menu

- | | |
|---------------------------------------|--|
| # Save Message | 4 Skip to End of Message |
| 7 Delete Message | 5 Play Message Envelope |
| 1 Rewind 3 Seconds | 2 Play or Repeat Messages; Skip Envelope while Playing Messages |
| 2 Pause Playback | 6 Move to Next Message |
| 3 Fast Forward 3 Seconds | 9 Hear Additional Options |
| 4 Return to Previous Message | * Return to Voice Messaging Menu |
| 6 Skip to Beginning of Message | |

Questions? Contact Globalgig Support at 855 483 5474 or support@globalgig.com