

## Intercare's February 2017 On Site Accreditation Survey Results

Intercare is a participant in Accreditation Canada's Qmentum accreditation program. As part of the Qmentum accreditation program, Intercare recently underwent a rigorous evaluation process that included:

- 1. Completion of a comprehensive self-assessment process by Intercare; and
- 2. On site evaluation and assessment visit conducted by three (3) external peer surveyors from Accreditation Canada.

The four (4) day, on site process took place between February 14 - 17, 2017 during which time Intercare's performance, including leadership, services and clinical programs, was evaluated against a set of national standards of excellence in the provision of quality health care services and commitment to safety.

Intercare continues to meet and exceed the requirements of Accreditation Canada's Qmentum accreditation program, including demonstrated excellence in quality improvement and safety. Following its on site assessment process, Intercare was once again awarded the following four (4) year accreditation decision by Accreditation Canada:

## Accredited with Exemplary Standing

Intercare's Accreditation award extends for a four (4) years period and represents the highest level of performance awarded by Accreditation Canada. Intercare's next Accreditation evaluation process will be due to take place in the year 2021.

We would like to acknowledge and thank all of our residents, family members, employees, volunteers, physicians and community for their support during the accreditation process.

