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Snapfast Quality Policy

The Partners have prepared a policy statement to define their commitment to Quality Assurance as follows:

The policy of SNAPFAST is a firm commitment to achieve and maintain the highest level of service which will provide a guarantee to our customers that our service and the products supplied will meet our customer's stated requirements to the optimum quality standard.

This policy is supported by the procedures contained within a Quality Manual which detail the requirements for quality assurance which is being adopted by the company as being suitable for the service and products supplied by the company.

These procedures will enable company personnel to implement quality assurance on a day to day basis and take effective action in implementing and maintaining the system.

The quality procedures will be subject to regular audit and review so that changes will be introduced as necessary to avoid recurring quality problems and to take account of changes within the organisation.

This policy has been documented and circulated to all members of the company and steps have been taken by the management to ensure that it is understood and will be implemented and maintained by personnel at all levels of the company.

Members of staff are encouraged to make suggestions which may lead to improvements to the quality of the service.

A handwritten signature in black ink that reads "Allan Richardson".

Mr Allan Richardson

A handwritten signature in purple ink that reads "A Richardson".

Mrs. Anne Richardson

Date: 29/7/10