



FAIRMILE GRANGE
CHRISTCHURCH

BE

Part of a family

BE

Welcomed

From the moment you step through the doors, you will be welcomed with open arms into our community of warmth, care and kindness.

We are proud to be an award-winning care home; receiving the Carehome.co.uk honour of 'Top 20 Recommended Care Home in South West England 2018'.

The coveted awards highlight the most recommended care homes in each region of the UK. We received this prestigious recognition due to our ranking as the number one care home in the Christchurch area on Carehome.co.uk.

Everything about Fairmile Grange is of the highest quality; from the beautiful architecture and peaceful surroundings, to the first-class facilities and professional care.

Ideally located just a few minutes' drive from Bournemouth and Ringwood, Fairmile Grange is also less than a mile from Christchurch Train Station.



We are passionate about delivering excellence in care, therefore, every detail must be of the highest standard. A compassionate team; a modern building with state-of-the-art facilities; appetising, nutritional food; engaging and rewarding activities; and the feeling of homeliness...

Ensuring that these aspects are of the highest standards enables us to give our residents the finest care.

We have an incredibly caring team that is devoted to making a real difference in people's lives. We work closely with families to help residents to feel as relaxed and comfortable as possible in their new home.

We look forward to welcoming you as part of our family.

† correct at time of print.



“My mum actually feels like she has a new extended family!”

Maria, daughter of Encore resident.



BE

Creative

No two people are the same. That is why we are dedicated in making every person feel unique and cared for.

We listen to residents and learn about them so that we can find thoughtful and imaginative ways to connect with each individual.

Creativity and spontaneity help to make the everyday a special day. Whether you are an animal-lover, a keen gardener, a musician, or you enjoy arts and crafts - or perhaps you simply take pleasure in a nice cup of tea and a good chat...

We believe that every opportunity should be taken to enjoy each moment. We want you to feel like part of our family and we are devoted to bringing a smile to your face, whatever it takes.

“I can say with all sincerity, the care has been outstanding.”

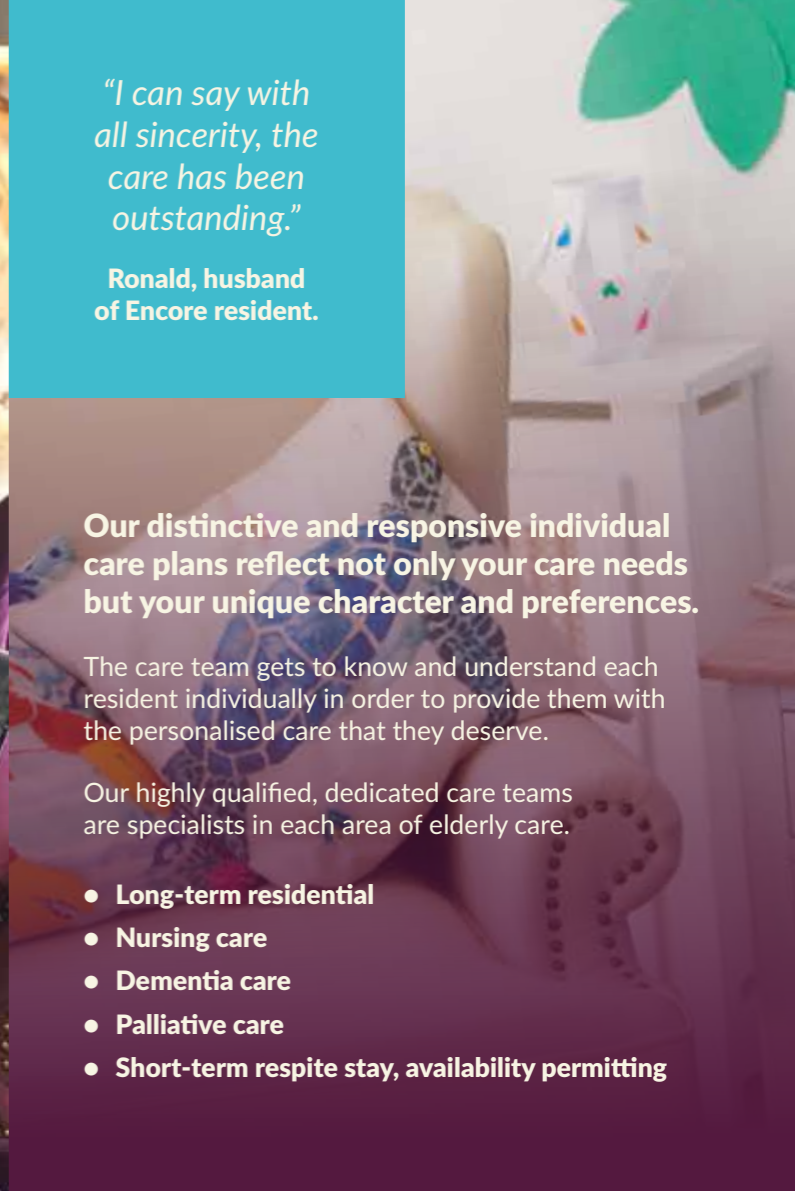
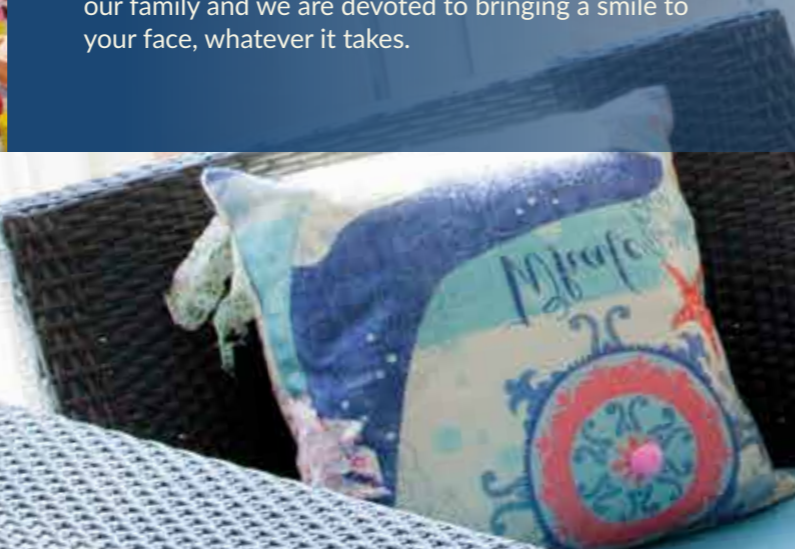
Ronald, husband of Encore resident.

Our distinctive and responsive individual care plans reflect not only your care needs but your unique character and preferences.

The care team gets to know and understand each resident individually in order to provide them with the personalised care that they deserve.

Our highly qualified, dedicated care teams are specialists in each area of elderly care.

- Long-term residential
- Nursing care
- Dementia care
- Palliative care
- Short-term respite stay, availability permitting





BE

In Safe Hands

Set in the beautiful conservation area at Christchurch Hospital, Fairmile Grange is a new, state-of-the-art 80 bedroom care home managed by Encore Care Homes.

We offer specialist twenty-four hour personalised nursing and dementia care. We only employ the top healthcare professionals, which we continuously train and develop to become our champions of care.

Fairmile Grange is situated in the very centre of wellbeing; next to the brand new GP surgery and pharmacy at Christchurch Hospital.

Purpose-built, everything about Fairmile Grange has been designed with care-giving in mind to ensure the absolute comfort and dignity for our residents; as well as efficient, modern facilities to enable our staff to provide the very best care.

Our home overlooks the peacefulness of the leafy, green conservation area – and yet if you peek through the trees, you can still enjoy watching the world go by.

This is also where the First World War memorial stands as a tribute to the men and women who were injured and treated at Christchurch Hospital. As a dementia resource, we are passionate about supporting the local community. We assisted with the planning and technical support of the construction for the commemorative project by Christchurch Borough Council in collaboration with a wide range of local partners.

We believe in embracing the spontaneity of life - taking every opportunity to enjoy each moment and be joyful. We know that when our residents are happy, they truly flourish and enjoy life.

BE

Comfortable

The utmost care and attention has been spent on each detail to make Fairmile Grange feel homely in every possible way.

All the bedrooms are generously sized to provide you with an airy, spacious and bright place to relax. The en suite wet-rooms feature state-of-the-art movement-triggered lights.

Our large bedrooms showcase a charming feature wall, whilst the curtains beautifully tie in with the upholstered armchair and throw. These soft finishing touches create a welcoming warmth and homeliness in every room.

You can bring favourite furniture pieces, photos and pictures to personalise your own bedroom so that you feel settled and comfortable. The memory boxes outside each room can be filled with personal trinkets and little reminders of loved ones.

Every bedroom features:

- En suite wet-room
- Movement-triggered lighting in the en suite
- Wardrobe
- Chest of drawers
- Dresser with mirror and stool
- Bedside table
- Television
- Twist-away bedside lamps
- Armchair
- Fully adjustable bed
- Adaptable lighting levels
- The option of dementia specialist furniture
- The option of sensor equipment

BE

Spontaneous

Healthy, appetising meals are such an important part of every day.

Our professional chefs prepare freshly cooked, nutritional meals daily and ensure that the menus are continually varied.

However, if you have a sudden craving for a particular dish, just let us know! If your favourite meal is traditional fish and chips (but the batter has to be light and the chips chunky), then our chefs will make it for you! We will always go the extra mile to create a ripple of happiness.



"My husband was welcomed warmly and felt at home right away."

Hilda, wife of Encore resident.



"Mum's face lights up when she receives a cuddle from a team member."

Mary, daughter of Encore resident.



BE

Amongst Friends

Environments full of light and space are health-giving. As such, the architecture of Fairmile Grange has been purposely designed with this in mind. Its grand arched windows bring an abundance of light to the communal rooms. The terraces offer superb views over the green, whilst the landscaped garden provides the perfect place for an Afternoon Tea or to enjoy activities outside in the warmer months.

The kitchen and dining areas are beautifully fitted. The living rooms include comfy chairs where you can relax in company, or you can choose to sit in more snug areas of the home if you would prefer some quiet time.

For those that enjoy a little pampering, Fairmile Grange's stylish **Fred and Ginger's** salon will have you feeling like a million dollars. Whilst a cup of tea and a delicious freshly made pastry or slice of cake is the perfect way to spend time with friends in the living room.



BE

Joyful

Dignity and respect are at the heart of our care culture and it filters all the way through the home.

We choose only the kindest and most committed professionals to work here. Our team delivers the highest quality of person-centred care because we encompass all aspects of wellbeing:

- Nursing care
- Modern and efficient facilities
- Great nutrition and hydration
- Engaging, enjoyable daily activities
- Comfort and companionship

Most importantly, we provide the feeling of true homeliness. So much so, that our little community often becomes an extension of the family for residents and relatives.

Our fees are charged per week. These are dependent on the type of accommodation and level of care that you require, which would be determined by a full healthcare assessment.



"I couldn't be more reassured that he is getting the best care possible."

Patricia, wife of Encore resident.





encore

*Making everyday
extraordinary*

Fairmile Grange is part of an established family
of care homes managed by Encore Care Homes.



PART OF AN ESTABLISHED FAMILY

Hamble Heights

The 60-bed private care home in Fareham, Southampton has been operating since 2013 and was rated GOOD in the latest CQC inspection. The fantastic care and kind staff have earned Hamble Heights a brilliant reputation. The home has achieved several awards; one of which is Best Activities Coordinator for the South West in the Great British Care Awards.

Great Oaks

Encore's purpose-built, private 80-bed home is situated in a peaceful, private woodland setting in Bournemouth. Our third residential, nursing and dementia care home opened in June 2017. It was crowned the winner of the Dorset Building Excellence Awards 2018 for Best Inclusive Building and offers a spacious, leafy retreat for residents.

In partnership with:



**The Royal Bournemouth
and Christchurch Hospitals**
NHS Foundation Trust






If you have a question about care,
or would like to make an appointment
to view Fairmile Grange, please speak
with the **Home Admissions Team**

01202 007 569

Fairmile Grange
Royal Close, Christchurch
Dorset BH23 2FR

www.fairmilegrange.co.uk

IDEALLY LOCATED

-  **Bournemouth** – 6.3 miles
-  **Ringwood** – 9.1 miles
-  **Poole** – 11.6 miles
-  **Christchurch Train Station** – 0.7 mile
-  **Bournemouth Airport** – 3.0 miles

Approximate distances and travel times
taken from Google Maps

