

# United Lincolnshire Hospitals NHS Trust save time and money with Streets Heaver's Digital Pen solution.

The Therapy Services department at United Lincolnshire Hospitals NHS Trust has identified an expected saving of 167 hours per month for clinicians, after implementing Streets Heaver's Digital Pens as part of its Clinical Manager solution. A further 83.5 hours savings per month were also identified for administrative staff. The solution was piloted across two teams within the Physiotherapy and Occupational Therapy Services at Pilgrim Hospital in Boston, after the department identified a need to speed up patient activity data collection. Streets Heaver provides administrative, clinical and therapy management systems to the NHS, independent hospitals and NHS private patient units. United Lincolnshire Hospitals NHS Trust is a large acute trust made up of 3 acute hospitals with services also provided to 3 community hospitals.

The project pilot went live in August 2010 within Therapy Services, after the team found that vital patient data entry was taking up too much time for both clinicians and administrative staff, and causing backlogs of work. Streets Heaver started by digitising the unit's standard forms, and then introduced the Digital Pens for use across the teams.



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**Anita Cooper**  
Associate Director of  
Therapy Services



“The solution is really simple to use,” says Anita Cooper, Associate Director of Therapy Services. “Very little training is required and the therapists have found it very easy to pick up. Users simply write on the digitised forms, while retaining the written copy, and then dock the pen at their convenience during the day. The written data is automatically converted into digital text and then uploads directly into Clinical Manager. Data validation checks and correction facilities are carried out prior to transmission in order to avoid error.”

**Anita Cooper**

Associate Director of Therapy Services

Anita adds, “The Digital Pens have really freed up time for clinical staff and will eventually change the role of administrative team.”



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Streets Heaver operates at the forefront of Healthcare Computing and, in our field, are one of the largest suppliers of software in the UK. Our total dedication to the healthcare industry began in 1988, with the mission to go beyond immediate needs and provide innovative and cost-effective solutions for better patient management and well-being.