

# SECURITY AT GUERNSEY AIRPORT

## SECURITY

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**One of the most visible aspects of the security process is making sure our passengers do not take on-board prohibited items – a task that inevitably adds time to your journey through the airport and onto your aircraft.**

**Knowing what is allowed and what is not allowed before you arrive – as well as allowing yourself plenty of time to follow all the security procedures when you get to Guernsey or Alderney Airports – will save you time and inconvenience and make your journey more enjoyable.**

Please follow our tips:

- Have only your boarding card ready for inspection – your passport is not required at security.
- Have all your toiletries, aftershaves, perfumes and cosmetics (in containers of 100ml or less) in a transparent re-sealable plastic bag for security staff to x-ray separately.
- Make sure your plastic bag containing your liquids are in your hand and not in your hand luggage before you get to security as this will help speed the process.
- Remove coats and jackets, they will be screened separately while you walk through the security archway. Please wait until called forward!
- Take your laptop, tablet (i.e. iPad) and any other large electrical items from your hand baggage to be x-rayed separately.
- Should you leave any large electrical items in your hand luggage when you pass through security will result in your bag being searched, which will slow you down through the security process.
- You may additionally be asked to remove your shoes, belt and large items of jewellery before going through the security archway.

## **Security Advice:**

All passengers flying into or out of the UK should ensure that any electronic devices carried in hand luggage – mobile phones, tablets etc - are sufficiently charged so that they can be turned on if required. Please be aware that if your device does not switch on, you may not be allowed to take it on to the aircraft.

## **SECURITY RESTRICTIONS:**

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### **What can I take through security?**

With a little preparation, there is a lot you can do to make sure your journey through airport security is as quick and hassle-free as possible.

### **What can I take?**

Security is really important in air travel, and making sure passengers only bring on board appropriate items is one of our biggest responsibilities. Knowing what is allowed and what is not allowed before you arrive could save you, and other passengers, time and inconvenience.

Read more information on security regulations for drinks, food, baby products, electrical items, cosmetics and toiletries, medicines and medical equipment, smoking materials, writing materials, sharp and prohibited items and miscellaneous items.

### **Drinks:**

You are welcome to take drinks in cans, bottles, plastic containers and cartons, but these cannot be over 100ml. They also need to be carried in a transparent, re-sealable, airtight bag. The size of the bag must be no larger than 20cm x 20cm and is restricted to one per person. Remember, once through security you can buy drinks in the departure area. Drinks that are open or that you are consuming prior to the Security checkpoint cannot be carried through and must be fully consumed or discarded in a waste bin.

**Food:**

You can carry fruit, vegetables and all solid foods in your hand baggage. However, foods in sauces or with a high liquid content (such as sauces, pastes, soups and stews) need to go in the same transparent bag as any liquids, creams, gels and pastes. The size of container must not exceed 100ml, regardless of the amount contained inside. Please note that jams, honey and other preserves are also subject to these restrictions.

**Baby products:**

Only carry what you need for the trip. Wet wipes and powdered baby food are fine, but the following will be subject to additional security screening: -

- baby milk
- baby food in liquid, gel or paste form

All baby food or food of special dietary nature will be subject to additional security screening.

When bringing your own pushchairs, prams or buggies, you will need to lift your child out during the X-ray checks. You can take infants' car seats on to the plane, please liaise with check-in as you may need to have it carried in the aircraft hold.

**Electrical items:**

At the airport security checkpoint you may be asked to remove MP3 and CD players, portable DVD players and laptops from your hand baggage to be screened separately. Digital cameras and mobile phones can stay in your hand baggage or jacket to be X-rayed. You can also bring gas hair tongs, but remember you cannot carry any spare gas refills in either your hold or hand baggage.

**Cosmetics and toiletries:**

You can take solid deodorants, lipsticks, brushes, combs and toothbrushes on to the aircraft. Disposable contact lenses (in sealed packaging) are also allowed, as are

non-disposable lenses with a small amount of solution (remember that the less than 100ml container limit still applies). Only razors where the blade is fully and permanently enclosed and razor cartridges are allowed in your hand baggage.

The following products must be in containers of less than 100ml, and must also be placed into a transparent, resealable, airtight bag (measuring no more than 20cm x 20cm). Only one bag is permitted per person. The contents must fit completely inside the bag so it can be sealed along with any liquids, creams, gels and pastes: -

- hairspray and other aerosol items
- creams
- roll-on deodorants
- sun-tanning products
- lip gloss or lip balms
- liquid soap
- toothpaste
- mascara
- contact lens solution

### **Medicines and medical equipment:**

Medicines cannot exceed the 100ml maximum, and must be kept in the one transparent, re-sealable bag. There is no limit for powder or pills. If your medical needs mean you must carry more, you will need approval from your airline. Always carry your prescription with you, or a written statement from a medical professional. All medicines are subject to additional security screening.

Insulin, epipen, hypodermic needles and medicines must be tested and verified by the passenger, as must children's medicine.

Please check with your airline about your requirements before travelling, but be reassured that if you have a genuine medical condition (supported by a letter from your GP or hospital) then there should be no problem with taking such items on board the aircraft. However, please ensure that you get the consent of the airline with whom you are travelling before arriving at the airport to ensure that you do not experience any problems on your day of travel.

Please pack any equipment that you need responsibly to minimise the likelihood of security staff incurring puncture wounds. Please notify our security staff that your hand baggage contains your equipment when you present it at security control.

Inhalers are allowed in hand baggage, but you must pack spare canisters in your hold baggage. As for essential medical equipment, you will need prior approval from your airline, unless it fits within your hand baggage. It is recommended that you clearly mark it 'essential medical equipment'.

### **Smoking materials:**

Cigarettes, e-cigarettes (personal vaporisers) and other tobacco products are allowed in your hand baggage. Please note that matches and lighters are **not** allowed in hand or checked in baggage. You may take a single butane lighter or a box of safety matches on board the aircraft but only if carried on your person. Zippo lighters are also allowed as your one lighter.

Please note that e-cigarettes are **not** allowed in checked hold baggage.

Smoking of cigarettes and e-cigarettes is not permitted inside the terminal building, in the airside environment or on most airlines.

### **Writing materials:**

Ballpoint pens, rollerball pens, gel pens and pencils are allowed, as are fountain pens with a single open cartridge in use, but any refills cannot exceed 100ml and must be included in your one transparent, resealable, airtight bag.

### **Sharp and prohibited items:**

#### **The following items are forbidden in hand baggage:**

- toy or replica guns (including water pistols)
- firearms of any description
- ammunition of any description
- catapults or slingshots

- razor blades
- sports bats, clubs or cues
- fishing rods
- knives and scissors with a sharp or pointed blade and/or blades longer than 6cm (round-ended, blunt scissors and knives less than 6cm are permitted however)
- tools
- darts
- hypodermic syringes (unless for medical reasons)
- items that could be used as a potential weapon
- **hiking/walking poles:**

Any hiking or walking pole that has a pointed or sharp end will not be allowed to be carried through as hand luggage, this includes poles which have a rubber cover which can be removed exposing a sharp point. Rubber rounded end hiking/walking poles will be permitted. Please note that it will be the G4S supervisor's final decision as to whether the item is allowed to be permitted as carry-on luggage or not. If you have any doubts, then please check the item in as hold luggage.

This is not a definitive or exhaustive list, and if in doubt please check with your airline before your day of travel.

**The following items are forbidden anywhere on the aircraft:**

- party poppers
- acids
- poisons
- flammable liquids
- explosives
- matches or lighters (except one on your person)
- bleach
- incapacitating sprays
- ignitable gas devices

- compressed gas
- compressed air

### **Miscellaneous:**

Books, puzzles, games and stickers may be taken on board. Hat boxes, sports equipment and wedding dresses all constitute an item of hand baggage and must fit within the baggage size and weight restrictions. You can bring musical instruments in addition to your hand baggage allowance. Please check with your airline if in doubt.

### **SECURITY SCANNERS:**

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#### **Security scanners:**

Scanners provide an additional layer of security. They are a completely safe and extremely capable method of screening passengers.

#### **How do security scanners work?**

The scanning system uses millimetre wave imaging to locate objects on a person that are concealed under clothing. Millimetre wave imaging offers a superior approach for screening people compared to existing methods such as metal detectors.

It works by bouncing millimetre waves off an individual's skin to produce an outline image of the person's body, showing any concealed, potentially dangerous objects.

The image is not reviewed by an operator, as the system provides an Automatic Threat Recognition and Detection functionality. The scanner displays an indication of possible threat areas on a 'gingerbread man' image. The security officer uses this information to determine if a physical search is required.

Images taken are analysed digitally within the equipment, so the millimetre wave image of the passenger is never seen, stored, printed or transmitted. The scanner is deliberately programmed so that no image can be retained, printed or transmitted.

## **HAND BAGGAGE:**

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### **Hand baggage rules:**

Our general advice is to carry the very minimum of hand baggage, and make sure you arrive early at the airport and allow plenty of time for security screening.

Simply put, the rules for hand baggage are as follows: -

Most airlines allow just one piece of hand luggage and this must not exceed 56cm x 45cm x 25cm. Most airlines do also allow passengers to carry a handbag too, but please check with your airline to make sure this is acceptable before your travel day.

Your hand luggage must not contain any sharp items.

You may only carry small amounts of liquid, gels, creams and pastes - in containers no bigger than 100ml – and all these items must be inside one transparent re-sealable bag. The maximum bag size is 20cm x 20cm and this will be screened separately at security.

You cannot take drinks through security, but once you are through security you can buy them.

## **SECURITY FAQS:**

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To help you with any other queries about security, here is a list of frequently asked questions which may help you.

#### **I'm travelling with children – are the rules the same for me?**

You are allowed an additional item of hand baggage even when travelling with a child who has no seat assigned to them, but do check restrictions with your airline. Passengers can take buggies to the gate. These items will need to be screened by security staff through an x-ray.

You may carry milk powder. There are no limits for powder formula. Bottled water is available in shops after security or your airline can provide water during the flight.

Passengers can carry ready-to-drink cartons of formula and self prepared milk, providing it is in a baby bottle. These items do not have to be under 100ml nor carried in the transparent bag. However, the amount must be just sufficient for your trip and will be subject to separate security screening. The same rules apply for containers of baby food.

You should check with your airline before your travel day if you can take baby car seats through security for use on the plane, or if they need to be checked-in and carried in the aircraft hold.

### **I need to travel with medicines/ medical equipment - are the rules the same?**

Passengers are allowed to take essential medicines sufficient for their trip. Amounts under 100ml should be placed in a transparent, resealable plastic bag, with any other liquids. If the container is larger than 100ml it should be presented at security for x-ray inspection. There is no limit on the amount but all medicines will be subject to additional security screening and you will be asked to provide proof such as a doctor's letter.

Passengers may carry non-prescription tablets (e.g. paracetamol), but as with all other medicines they should be properly marked with a professionally printed label identifying the medication and manufacturer's name or pharmaceutical label.

Any other medical item that you may need during your flight – including insulin and needles, asthma inhalers, epipen, angina sprays and like medicines can be carried, but only the amount necessary for your trip. The rest must be put in hold baggage.

If you are concerned about the effect of the temperature in the aircraft hold on your medicine, you should speak to your airline before your day of travel.

Items such as blood pressure monitors can be carried in hand baggage, as long as they fit within the size limits.

Spare contact lenses can be carried in hand baggage, but the packets must be sealed and only sufficient for you need during the journey. The rest must be carried in your hold baggage and any contact lens solution must be in a 100ml container.

Homeopathic medicines will be subject to x-ray screening.

**I'm still unclear about what I can/can't carry in hand luggage?**

Solid cosmetics including lipsticks and powders are permitted. You can take items such as atomisers, cream, roll-on deodorants in containers up to 100ml, but these must be in a transparent, resealable, airtight bag. Please note only one bag per person is permitted.

Electrical items such as MP3 and DVD players and laptops are permitted, as long as they comply with the size restrictions. Spare batteries are also allowed, however, these items may be screened separately.

You can carry gas hair tongs with one gas cartridge in your hand baggage, but check with your airline before your day of travel as some airlines may restrict these items.

If carrying jewellery, remember that some items could be classed as 'sharp objects' so will not be allowed in hand baggage.

House keys and car keys can be included in hand baggage, but must go through the x-ray machine.

A musical instrument carried in its case can be taken into the cabin in addition to the hand baggage allowance, but you cannot put any other items in the instrument case. It is recommended that you check with your airline before your travel day. Some musical accessories such as percussion mallets or wire brushes for drums will not be allowed in your hand baggage.

Walking/hiking poles with a sharp or pointed end will not be allowed to carried through as hand baggage; these include poles which have a rubber cover which can be removed to expose a sharp point. Rubber rounded end walking/hiking poles are permitted as hand baggage. Please do note that it will be the G4S supervisor's final decision as to whether the item is allowed to be permitted as carry-on luggage or not. If you have any doubts then please check the item in as hold luggage.

If you are worried about special items which normally would not comply with the size restrictions, a wedding dress for example, contact your airline to discuss special arrangements before your travel day.

Small non-toxic gas cylinders, such as those used for artificial limbs or in lifejackets, may be carried in hand baggage, provided they comply with the size restrictions, but you should check with your airline before your travel day.

Sports equipment can be carried in hand baggage provided it fits within the bag size restrictions and complies with the rules on sharp objects. Fishing rods are not allowed in the cabin, and scuba diving tanks cannot be carried anywhere on the aircraft.

### **I'm a photographer and I'm worried about putting my film and camera through the x-ray machines.**

Our x-ray machines will not harm film or equipment. The British Photographers' Liaison Committee (BPLC), have given the all-clear to our hand-luggage x-ray inspection systems saying that it is safe for all normal film types (up to and including ISO 400) as well as for digital storage media.

Specialist film (ISO 800 and above) can sometimes be affected, but the effects are barely noticeable to the naked eye and do not become clearly visible until film is exposed around 32 times. But we can make special arrangements for photographers carrying professional film (ISO 800 and above), contact your airline before your travel day.

Professional photographers requiring more detailed information can contact the BPLC on +44 (0)20 7739 6669.

### **What is a liquid?**

Within airport security, we classify any liquid, gel, cream or paste as restricted items and this includes drinks, water, toiletries, perfumes, cosmetics as well as food items that contain high volumes of liquids (soups, yoghurts etc.) it also applies to spreads, jams and preserves.

If you are unsure, please check with your airline before your travel day or speak to the security staff prior to entering the search area.

### **How many liquids under 100ml can I carry?**

You can carry as many items that fit in to the clear plastic bag, but this bag must seal and the limit is one bag per person.

### **Is it the amount of liquid or the container size that is measured?**

It is the container size that we measure regardless of how much liquid it contains, and it must also state the capacity of the container.

### **Travelling with duty free alcohol or perfumes?**

We accept some oversized liquids purchased as duty free or tax free with certain restrictions. It must be in a clear sealed, tamper proof bag with the receipt inside of the bag. If you are unsure, please contact your airline. If in doubt, ensure that your duty free purchases are checked in to the hold of the aircraft.

### **Do I have to remove shoes/jewellery etc.?**

By removing shoes and metallic jewellery, you greatly reduce the chance of activating our walk through metal detectors, thereby speeding up your journey through the security process. We advise that any high value items you remove are placed into your hand baggage to keep them safe and secure.

### **Can I request to be searched privately?**

Yes, anyone can request a private search for either themselves or for their hand baggage if you have any condition that you may wish to be dealt with privately or if you are carrying items that you do not wish to be searched in a public area.

If you require a private search, please ask the security officer prior to any search commencing and we will arrange this for you.

Any searches carried out in private are witnessed by an additional security officer and you are welcome to have a travelling companion be there with you. We will insist upon this if a child under the age of 16 years.

### **Once I go through security can I exit the Departure lounge?**

Once through security, there is no way to exit, so please ensure you are ready to wait for your flights departure without the need to exit again. You will be guided through into the Arrivals Hall should your flight be cancelled at the last minute or a security related incident require this to occur.

There is no facility to smoke once through security and into the departure lounge and retail areas.

### **What do I do if I need assistance through security?**

If you need special assistance at the airport, please make sure you have booked it in advance through your airline before your travel day. Once booked you will be met on your arrival by the airline staff and assisted through the airport.

### **More information for passengers with reduced mobility:**

Please follow these simple steps:

- At the time of booking your flight or up to 48 hours in advance of travelling, please contact your airline directly or via your travel agent to pre-book assistance.
- You should also tell your airline if you intend to take your own mobility aid such as wheelchair or scooter.

- For more information about the help we can give you at Guernsey, please call your airline before your day of travel.

### **Are there any facilities to eat, sit, and smoke once through security?**

Once through security, our departure lounge offers facility's to eat and drink as well as Wi-Fi, shopping, and lounge facilities.

Smoking is not permitted anywhere within the terminal building and there is no facility to smoke once through security. Smoking of e-cigarettes is also not permitted anywhere in the terminal building, in the airside environment or on an aircraft.

### **I have a pace maker - is this a problem?**

If you have a pace maker or any other medical device that may be affected by walking through an archway metal detector, please advise our security officers prior to going through security.

Please ensure that you have your medical card to state that you are wearing a sensitive medical device and alternative arrangements will be implemented.

### **Christmas Packing Tips**

Packing for your Christmas flight is the same as any other trip, but you may be looking to carry a few extra items. Here are some things to watch out for: -

- Do not wrap presents that you are carrying in your hand luggage as security officers may need to see them and will ask you to unwrap the items.
- Party poppers cannot be carried in either your hand or hold luggage.
- Christmas crackers must go in your hold luggage. They have to be in their original, unopened packaging and you must advise the check-in staff that you are carrying them. If you have checked-in on-line, please attend the check-in desk to advise the airline representative.

- Gift sets usually contain liquids of over 100ml, so pack them in your hold luggage or buy them at the airport duty free after clearing security procedures.
- Snow globes do not usually state the liquid content and will not be permitted as hand baggage, so must be packed into your hold luggage.
- Some children's toys replicate prohibited items so these must be placed in your hold luggage. Please note even if the item is wrapped it will not be permitted to travel in the aircraft cabin.
- Condiments and other Christmas goodies come under the liquid rules, therefore any liquid, gel, cream or paste over 100ml must go in your hold luggage. These items include jars such as cranberry sauce, pickles, mincemeat, jam, marmalade and other jellies, tubs of clotted cream, custard and brandy sauce.

Please [CLICK HERE](#) to check our security page for further details.