

Dear Customer

COVID-19: Start of Production

As planned, we will re-start our production on April 27th 2020 with a progressive ramp up. This decision is based on consideration of all equipment and procedures to maintain protection for our employees and the current status of our supply chain.

Production capacity will be as follows:

Week commencing	Production
27 th April 2020	40%
4 th May 2020	60%
11 th May 2020	80%
18 th May 2020	100%

We continue to work with all customers to update delivery schedules and we ask for your co-operation and support to prioritise orders. We will not be able to satisfy all of the expected demand on time.

We are aware of potential supply issues in the coming months and should these be realised we will communicate any impact on schedules at the earliest opportunity.

The decision to re-open is based on UK Government advice and the need to support our customers, many of whom are classed as essential businesses and have continued to manufacture throughout. The situation regarding Covid-19 will be monitored closely and as circumstances develop, new conditions may apply.

If you have any questions the following people remain available:

Pailton Contact	Role	Phone #	Email
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Thanking you for your continued support and understanding during these unprecedented times.

Yours faithfully

Roger Brereton