

Grosvenor Nursing Home

Victoria Street
Abertillery
Gwent
NP13 1PG

Telephone Number: 01495 320 444
Fax Number: 01495 212 520



www.grosvenornursinghome.co.uk

Available Services

24 hours GP service: Residents are encouraged to keep their long standing GP of choice. Arrangements can be made for change of GP if requested. Referrals to health professionals are via GP.

Community Dentist: Arranged on request by staff.

Optician: Six monthly reviews for all residents.

Social Workers: Assigned to each resident.

Chiropodist: (Private) calls six weekly or when required

Hairdresser: Weekly

In House Laundry Service

Visiting library

Visiting Audiology: via referral via GP

Local Amenities: referral bus stop, social centre, shops and pubs are all close by



Open Door Policy

We always endeavour to offer the best care to Grosvenor Nursing Home residents and welcome any advice, guidance, support or constructive criticism to help us be vigilant and to assist us as we constantly monitor, review and improve the care we provide and the services that we offer.

Residents and families are both spoken to on a regular basis for any concern/complaints they may have, this is done on informal basis.

Care Standards Inspectorate for Wales

CSSIW
South East Region
Government Buildings
Rhydycar
Merthyr Tydfil
CF48 1UZ

Telephone:
0300 0628757



Arolygieth Gofal a Gwasanaethau Cymdeithasol Cymru
Care and Social Services Inspectorate Wales

Social Activities

The home has a resident activities coordinator available Monday to Friday.

Our aim is to provide a lifestyle which satisfies the resident's social, cultural, religious and recreational interests and needs.

Residents religious beliefs and practices will be respected; every effort will be made to enable them to attend their preferred place of worship. If residents are no longer able to attend it can be arranged for someone from their faith to visit at the home.

Professional entertainment is provided on a monthly basis by local artists visiting for sing a longs etc., other activities include bingo, quiz nights to crafts and reminiscence day. Information regarding entertainment can be found on notice board in the foyer and within the home.

Some of the activities: Themed Quizzes, Skittles, Movies, Memory Games, Clothing Shows, Live Music, Bingo, Visiting Acts, Cabaret Lunch, Discussion Groups, Card Games, Arts & Crafts, Reading Books



Example Activities

Quizzes
Skittles
Live Music
Bingo
Visiting Acts
Cabaret Lunch
Discussion Groups
Card Games
Arts & Crafts
and many more...

About Grosvenor Nursing Home

Home Facts

- Built 1993
- Purpose built
- Dual registered
- Nursing & Residential
- Respite Care
- Meets CSCIW standards
- 42 Nursing beds
- 24 Hour Nursing & Respite Care
- Fully trained staff

Grosvenor Nursing Home was built in 1993 and is privately owned by Lightend Ltd.

The home is purpose built and is dual registered, offering accommodation for elderly male and female persons over 65 years of age requiring both nursing and residential care. Variation can be taken if person is under 65 years of age. The home also provides respite, nursing and residential care.

All bedrooms meet CSCIW minimum standards.

Home is currently registered to provide 42 general nursing beds or personal care beds. It has thirty-six single and three double rooms each bedroom has a wash hand vanity basin, commode, suite of furniture, single bed, nurse call bell system.

A dining room is situated on the ground floor with French doors leading onto a patio with seating and tables.

The Home is managed by a Manager and Deputy Manager. Home offers 24 hours nursing care, personal care and respite care which is provided by experienced qualified nursing and caring staff.

Home employs a team of care assistants, domestic staffs who have all appropriate training.



Life Long Learning

At Grosvenor we assist residents if they wish in maintaining hobbies and interests they have followed before moving into the home. We will also assist residents in pursuing new interests. A library is located near the home; collages are also located in the surrounding areas; where information on various courses and learning activities are available. Staff will access information on the resident's behalf regarding types of courses and learning activities and will support them in their chosen activity.

Philosophy of Care

We recognise that each person is unique and has a right to receive appropriate skilled care to meet his/her requirements.

Care is provided on an individual basis that is flexible and is sensitive, to the resident's needs and wishes.

We promote independence and choice while assisting the person to maintain their dignity.

We have both male and female trained care staff. Residents can choose who they would like to care for them.

The Home Manager reviewed biannually and evaluated annually, if necessary action would be taken accordingly.



Additional Information

Please visit our website at

grosvenornursinghome.co.uk

for additional information and to download our service guide.

Catering

Meals are served to the resident to eat in the dining room or in their own room, if they wish for. Staff interact with residents at meal times, discussing resident's choices, also assists to feed residents as appropriate.

Menus are planned and set changing weekly over a period of four weeks. We are providing a choice of meals daily and cater for special nutrition diets by using Malnutrition Universal Screening Tool, including religious and cultural needs and individual preferences, as far as practical.

Home is extremely careful about residents with the food allergies.

All staff are happy to provide drinks and snacks for residents or their families during the visit.



Pets

Pets are welcome in the home when resident's families bring them to visit.