



Engagement Champions - Feedback from engagement

Back in the summer, in May and June, you helped the CCG (Calderdale Clinical Commissioning Group) with an engagement activity. You may have helped with either or both of these surveys: -

- Right Care Right Time Right Place
- Calderdale Clinical Commissioning Group 5-Year Draft Strategy

Both of these surveys were to help the CCG plan our healthcare for the future. There are very challenging times ahead for healthcare both here in Calderdale and nationally; the money and resources available are not increasing so healthcare cannot stay the same as it is now. The surveys you were involved with were about looking at different ways of providing health care and the different places it could be given.

Responses to the survey were clear, that the pace of change is too fast, most people are not ready for the kind of big changes needed but they do recognise the need for change and these are the main things they suggested: -

- People wanted to see **more care closer to home** and in a variety of community settings
- The public in Calderdale do not want to lose their **A&E** as part of services changing
- People want **services to be based locally**
- **Travel and transport**, the time, the cost, or suitable parking at premises.
- **Access to services** needed to be 24/7, community based and services they could drop in to. GP access in particular needed to be addressed if the system was to change.
- More **focus on prevention** and innovative opportunities to keep themselves well, particularly at a young age.
- **Appropriate staff** are needed in the community including more GP's, district nurses, and specialism staff. We must also meet the needs of diverse communities.
- **Mental health services** are not working and we need to look at services in both primary and community care.

The CCG has taken notice of what was said and is now concentrating on developing healthcare that will help people in their communities so that reliance on hospitals is reduced by healthcare 'Closer to Home'.

For more information about the NHS locally and Calderdale Clinical Commissioning Group visit -

- www.calderdaleccg.nhs.uk
- www.rightcaredtimeplace.co.uk