

# Customer Returns Form



## Camis Electronics Ltd

Building 80, Bay 4, The Pensnett Estate, Kingswinford, West Midlands. DY6 7FQ

*Please follow the steps below for returning your item(s) to us:*

1. Obtain a Returns Reference Number from Camis Electronics Ltd.
2. Complete the form below. If the item is faulty please provide as much detail as possible for our engineers.
3. Repackage the item(s) securely and enclose the completed returns form.
4. If you are returning item(s) for a refund then the goods MUST be returned in a re-sellable condition i.e. complete with accessories and packaging, otherwise we may not be able to provide a full refund.

*Camis Electronics Ltd cannot accept responsibility for any goods lost/damaged in transit.*

Returns Ref No: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Invoice No: \_\_\_\_\_ Order No: \_\_\_\_\_

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Action Requested: ☐ Refund ☐ Repair ☐ Exchange

Qty Returned: \_\_\_\_ Product Code: \_\_\_\_\_ Description \_\_\_\_\_

Reason for return:

*Please provide as much detail as possible. 'Broken' or 'not working' is not sufficient and may cause the return to be rejected*

*For use by Camis Electronics only*

*Action taken and Comments:*

☐ Warranty ☐ Non-Warranty ☐ Credit Note

Completed By: \_\_\_\_\_

Date: \_\_\_\_\_