

NETBUILDER EDUCATION AND PRIMARY GOAL WORKING IN PARTNERSHIP TO GIVE YOU A FULL WRAPAROUND SERVICE



**NETBUILDER EDUCATION -
SUPPORT TEAM**

- Central ticketing system
- Telephone & email technical help-desk service (5 days per week)
- Emergency NBD onsite response team technical support
- Same day remote diagnostic emergency support
- 1 x regular onsite visit per term, core network maintenance
- Knowledge transfer to your Teacher's Technology Apprentice



**PRIMARY GOAL - TEACHER'S
TECHNOLOGY APPRENTICE**

- 35 hours of onsite IT support per week
- Working onsite with teachers to plan the use of devices across the curriculum, then co-deliver in lessons
- Maintaining your website and social media presence
- Increasing teacher and learner digital confidence
- Delivery of extra-curricular clubs

**NETBUILDER WILL PROVIDE A
FREE IT AUDIT WITH YOUR
APPRENTICE SUPPORT
PROGRAM**
More information at
www.edu.netbuilder.com

The role of a Teacher's Technology Apprentice is to work alongside us and provide a cohesive partnership to ensure you have the time and tools needed for curriculum delivery.

NETBUILDER EDUCATION IN PARTNERSHIP WITH PRIMARY GOAL



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