

# Business Support: Governance



Governance

We help ensure organisations are responsible and accountable, following legal guidance and best practice in all areas of governance. Our experts can support you with advice and guidance, risk management and assurance.



## We offer:

- Advice, support and tools on a range of governance issues including corporate governance, risk and incident management, health and safety, equality and diversity, and information governance.
- Policy - we utilise a range of in-house experts to develop governance policies and procedures. We also provide a policy horizon scanning service covering a broad range of areas including policy and regulation, commissioning, quality improvement and performance, NICE Guidance, public health and workforce, education and training.
- Information Governance - our experienced and qualified experts provide advice and guidance on appropriate information sharing, data protection and records management. We offer training to use the Health and Social Care Information Centre's Information Governance Toolkit.
- Information Access Requests - our team is experienced in processing Subject Access Requests (Data Protection Act 1998) and Freedom of Information Requests (Freedom of Information Act 2000). We have led on creating Publication Schemes in line with the Information Commissioner's model scheme.
- Equality and Diversity - we offer information, advice and support to ensure compliance with the Equality Act 2010 and the public sector equality duties. We can help you to implement long-term, practical methods to promote equality and diversity and prevent discrimination. We can provide training and keep you up-to-date with relevant legislation.



Partners in improving local health



North of England  
Commissioning Support

## Benefits to you

We help give you peace of mind that your organisation is safe, secure and discharging responsibilities in an appropriate way. We support you in reducing concerns as well as managing any potential risks you may face. Our team keeps up-to-date with policy and regulation so that we can proactively advise customers on changes and actions and help to ensure your governance is robust.

Governance



The production of the NECS diversity calendar and advice around equality and diversity issues has been fantastic, always responsive and happy to help.



**Phillipa Poole**  
**Partnership Project Officer,**  
**South Tees CCG**



## How we've helped

NECS Governance Team stepped in to support 12 Clinical Commissioning Groups to comply with the Freedom of Information Act by providing expert advice and help.

With a short timescale, our information governance experts worked with all of the customers to provide them with their own individual publication scheme. These were developed in line with best practice from the Information Commissioner's Office model.

We worked across NECS and involved our communications team to make sure that the schemes were published as required and on the relevant websites.

## You may also be interested in:

Finance Services  
HR & Organisational Development  
ICT

## Get in touch



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