

Industrial Floor Treatments Ltd (IFT) specialises in the application of integrated flooring services to suit the needs of industry and commerce. IFT is committed to Quality in all of its operations.

The company policy statement has been defined by the Board of Directors as follows: -

- To work in partnership with accredited manufacturers who are dedicated to developing and continually improving their product range.
- To utilise technologically advanced environmentally friendly materials where available.
- To ensure that all staff and operatives are fully aware of the need and importance of producing a quality service to our clients.
- To continually review work procedures and systems with Quality improvement being an ever present objective.
- To comply with the requirements of our Integrated Management Systems (IMS), ISO 9001, other applicable requirements, and to continually strive to improve the IMS.
- To provide a framework for setting and reviewing the Quality Objectives and Targets.

This Policy is instrumental in providing support for determining the strategic direction of the business.

Implementation, monitoring and review of this policy

This policy will take effect from 19 September 2019. The Managing Director has overall responsibility for implementing and monitoring this policy, which will be reviewed on a regular basis (at least annually) following its implementation and additionally whenever there are relevant changes to our working practices. Any queries or comments about this policy should be addressed to the Managing Director.

Signed:



Greg Love
Managing Director
Date: 19 September 2019