



Quality Policy

Approved by Board of Trustees on:

Lead Staff Member: Jackie Rosenberg

Quality Policy

PDT's policy regarding quality is to meet the needs of our current and future clients and the wider community we serve, to the highest standards, within a healthy working environment, where individuals can develop and contribute to their maximum potential.

The Trustees of PDT are fully committed to achieving this for its own staff within a documented system of policies and procedures and a strong commitment to staff development and training. These are communicated to everyone in the organisation through induction, training and line-management. They are subject to audit and review to assess continued suitability and effectiveness in contributing to the aims of the organisation. We believe that this approach will help to secure and develop excellent staff with the training skills and knowledge needed to provide support and services of the highest quality to our clients.

Policies include:

- Recruitment and Selection
- Health and Safety
- Environmental Policy
- Volunteer Policy
- Lone Working Policy
- Safeguarding and Child Protection Policy and Procedure
- Vulnerable Adult Policy
- Staff Annual Appraisal and Development Plan
- Induction Booklet
- Equal Opportunities Policy
- Job Application Form

PDT has achieved the "Investors in People" quality kite mark.