## Troubleshooting Guide: **E5220**





Once you've activated your service and inserted your SIM, connect to your Globalgig hotspot by searching for the Wireless network corresponding with your hotspot's SSID.

The SSID and WiFi Key can be found on the inside of the battery cover.

Use the WiFi Key as the network password.

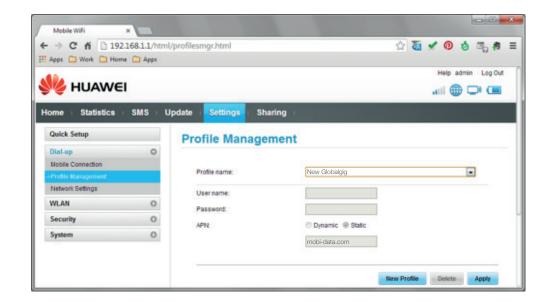
Once connected to the network, open your browser and type 192.168.1.1 into the web address bar.

To log in enter default username **admin** and default password **admin** 

## **Setting the APN**

Go to **Settings** > **Dial-up** > **Profile Management** 

- Click New Profile
- Enter Profile name as New Globalgig
- Set APN type to Static
- Set APN as mobi-data.com
- Press Save
- After that, go to Profile management, select the created profile and Apply changes.



## **Enabling Mobile Data Roaming**

Go to Settings > Dial-Up > Mobile Connection and Enable data roaming. When asked for a value, enter 7200 seconds or 120 minutes. Apply changes.

