

# Steadvale Servicing

Steadvale stands for exceptional customer service, for over 30 years we have delivered high-quality engineering expertise in Servicing, Parts and Manufacturing to our valued customers' world-wide.

Steadvale Servicing provides planned maintenance for Compressors, Dryers and ancillary equipment. Our modern headquarters and multi-functional factory guarantees a prompt response to all our customers throughout the UK and world-wide. With our guaranteed replacement Parts and Hardware (made in the UK, to the original brand specifications) and our excellent customer service - we fulfil all our customer's needs for the UK, Europe and world-wide.

Steadvale has the capability to rapidly mobilise both Engineers and the vital parts, critical for the response to an emergency breakdown, ensuring any downtime is kept to a minimum.

Our Maintenance Service Contracts are individually tailored to suit the customer's needs and we minimise the disruption caused by equipment breakdowns. These Maintenance Service Contracts cover everything from an ad-hoc visit to a five year plan, or a once a year overhaul as required. Steadvale's consistent high standards of customer service and our unique combination of integrated processes in manufacturing, parts and engineering services have ensured our long and successful customer relationships.

#### Typical Steadvale Servicing contracts are:

#### STEADVALE TOTAL CARE

Contracts are set over a 3, 4, 5 year period

- 24/7 call out we will have an engineer on site within the agreed timeframe
- Budgeting made easy
- All parts are covered, as follows;
  - Valves
  - Coolers
  - Cylinders
  - Pistons

#### STEADVALE MECHANICAL CARE

Contracts are set over a 2, 3 year period

- Emergency call out is included in the price within 24 hours of notification
- Agreed service schedule
- Steadvale will attend site on a 6 monthly basis to assess the contract performance
- Improved budgeting costs

#### STEADVALE AD-HOC CARE

- Labour and material costs charged per project
- Carry out a planned service, inspection or call out repair at an agreed time
- Flexible and minimum cost commitment to customer



## 'The Steadvale team's expertise and support have been crucial in maintaining our Viking Asset Offshore compression'

#### **CONOCOPHILLIPS**

Steadvale's modern headquarters has a flexible 38,000 sq. feet factory with an extensive range of parts and hardware including fully refurbished and guaranteed Compressors available for supply. We have set up a strategic alliance with Josef Mehrer to supply new Compressors, including their servicing, for new and current installations within the UK and ALMiG to supply reciprocating /screw air compressors and dryers.

Our Compressor expertise includes most of the major brands, for example –

#### **RECIPROCATING BRANDS:**

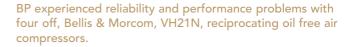
- ALMiG
- CompAir
- Broomwade
- Belliss & Morcom
- Gardner & Denver
- Joy Sullivan
- Ingersoll Rand

#### **ROTARY SCREW BRANDS:**

- Al MiG
- Kaeser
- CompAir
- Ingersoll Rand
- Boge
- Atlas Copco
- HPC
- Hydrovane

### **Case Study**

Client: BP Exploration
Location: Magnus Platform



BP carried out an internal audit on their compressed air system. The audit established incorrect routine maintenance was being carried out.

Steadvale advised BP on the maintenance schedules based on the load factors on the compressors and undertook a major overhaul followed by routine overhauls. This action returned the compressors to optimum performance.



#### **Steadvale Parts**

Our Parts division stock an extensive range of parts and hardware for Reciprocating Compressors, Rotary Screw Compressors and Dryers, this covers the full range of aftermarket replacement parts for all the major manufacturers.



#### Steadvale Manufacturing

Our Manufacturing division is the Engineering expertise and hub of the organisation. It supports the 'Servicing' and the 'Parts' divisions of the business and along with new investment it has exciting growth targets for the future.



**Steadvale Servicing** have a contract to suit your business needs. To find out how we can help you please contact:

**Technical Sales** 

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