

# DOVE COMPUTER SOLUTIONS LTD

## TERMS AND CONDITIONS



### FREE BUSINESS ONSITE CONSULTATION

#### Terms of Sale:

Please note that this offer is only available for businesses new to the services of Dove Computer Solutions Ltd.

Current maintenance customers should contact the office if they wish to alter their contract or have any concerns or queries regarding their set up or devices.

Current adhoc customers interested in joining a maintenance contract should make contact with the office to organise a meeting with a technician to go over your requirements/pricing.

This consultation is only an initial point of contact that allows our technicians to meet your team and gain an understanding of your set up, for which they will begin to put together some advice and steps forward that suits both parties.

#### T&Cs:

- Any work done following this, prior to a contracted agreement of service will be billed via an adhoc invoice.
- There is no commitment from either party after this meeting to sign up to any maintenance contract, however our technicians will work around forming a solution that works for your company.
- Any agreements verbally made are not binding until a contract is physically signed by both parties.
- Technicians that visit onsite for the consultation will not necessarily always be the technicians that work on jobs for the company. We try to resolve any and all issues as quickly as possible which may mean different technicians working on projects depending on the nature of the issue. Waiting for a singular technician only can result in a delay.