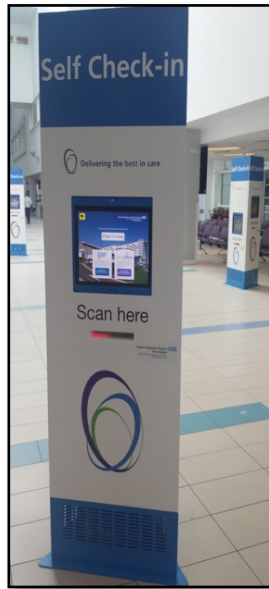




Existing



New Version



DSM Services have redesigned and developed an existing 3 sided self Check-in kiosk used in NHS Hospitals nationwide.

Working closely with Intouch With Health and the NHS Trust the top three areas for improvement were patient usability, security and access for maintenance.

By value engineering and redesigning the unit DSM were able to improve all three key areas as well as offering a cost saving.

Designing in 3D enabled DSM to iron out any issues prior to manufacture, this proved a great success when the prototype was unveiled and received glowing praise from everyone involved.

6 of the new design Kiosks have just been installed at Birmingham Queen Elizabeth Hospital.

The installation was completed outside of normal hours to minimise any impact on this working Hospital and was a huge success with the project completed on time and within budget.



Queen Elizabeth Hospital

Birmingham

Part of University Hospitals Birmingham
NHS Foundation Trust

