

## **Whitlingham Country Park**

## **Application Form for Annual Parking Permit**

Your payment for car parking helps support Whitlingham Charitable Trust in maintaining the Country Park and in providing Rangers to help look after it.

Annual Parking Permits run from the 1<sup>st</sup> April each year, however can be purchased at any point for a pro-rated fee. Please see the table(s) overleaf for further details.

Payment method	Direct Debit	Cheque/Card
Annual Parking Permit	£36	£42
Annual Parking Permit for Blue Badge Holders/Whitlingham Boathouse club		
members/Tri-Anglia (please supply proof on application)	£24	£30

If you would like to purchase a permit please complete your details below and return with your payment (Direct Debit mandate, Cheque or Debit/Credit card details) to:

Whitlingham Charitable Trust, Yare House, 62 - 64 Thorpe Road, Norwich NR1 1RY

Alternatively, you can drop it in and make payment at the Visitors Centre. For more information contact the Visitor Centre on 01603 756094 and 01603 617332 or by email on whitlinghamtic@broads-authority.gov.uk

PERSONAL DETAILS [please complete in BLOCK CAPITALS]													
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TITLE:	S	SURNAME:											
	<u>j</u>												
ADDRESS:													
CITY:	COUNTY:			P	POSTCODE:								
EMAIL:				Т	ELEPHON	E:							
<b>VEHICLE DETAILS: [Up to 2 ve</b>	hicles can be regis	stered under on	e permit per h	ousehold]									
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$\Box$ I wish to receive details of fo	orthcoming events	and activities a	t Whitlingham	Country Park (	ınd consei	nt to rece	iving pi	romotio	nal				
information. I understand that	l can withdraw m	y consent at any	ı time.										
PAYMENT METHOD: [Please s	elect which paym	ent method you	u wish to use]										
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The tables below show the pro-rated prices you will pay for a permit up to the end of March

FULL PRICE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Direct Debit (£)	36.00	33.00	30.00	27.00	24.00	21.00	18.00	15.00	12.00	9.00	6.00	3.00
Card/Cheque (£)	42.00	38.50	35.00	31.50	28.00	24.50	21.00	17.50	14.00	10.50	7.00	3.50

For example: If you take out a permit in September and are NOT eligible for discount (see below), you will pay a pro-rated fee of £21.00 (if paying by Direct Debit) or £24.50 (if paying by Card or Cheque).

The following fees apply if you are a Blue Badge Holder or a member of Tri-Anglia or any of the Whitlingham Boathouse Clubs. You MUST supply proof on application.

DISCOUNT PRICE	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Direct Debit (£)	24.00	22.00	20.00	18.00	16.00	14.00	12.00	10.00	8.00	6.00	4.00	2.00
Card/Cheque (£)	30.00	27.50	25.00	22.50	20.00	17.50	15.00	12.50	10.00	7.50	5.00	2.50

For example: If you take out a permit in September and are a Blue Badge holder, you will pay a pro-rated fee of £14.00 (if paying by Direct Debit) or £17.50 (if paying by Card or Cheque).



## **PRIVACY AND DATA POLICY**

This privacy notice tells you what you can expect when we collect personal information from you.

This Privacy Policy has been produced in accordance with the Data Protection Act 1998.

The Whitlingham Charitable Trust ("the Trust", "we", "us") shall collect your data from this form and shall use it for the purpose of administering your car park permit as Data Controller on the basis of fulfilling those contractual arrangements between you and the Trust.

The data shall be shared with the Broads Authority of Yare House, 62-64 Thorpe Road which administers the payments and permits on behalf of the Trust as Data Processor.

The information relating to your vehicle registration shall also be used by Broads Authority staff at Whitlingham Country Park for the purpose of checking your right to park your vehicle and shall be shared with the car park contractor from time to time where reasonably necessary in order to resolve any issues arising through your vehicle registration being recorded by ANPR monitoring. In the event that the car park contractor issues you with a penalty charge notice for a period covered by your permit which you ask us to try and resolve, we will share your data with them. The current car park contractor is Park With Ease Limited of Unit F, The Court Kestrel Road, Trafford Park, Manchester, M17 1SF.

Broads Authority and Park With Ease Limited (or any company notified to you as operating or administering the car park and permits in their place) are data processors duly authorised for the purposes intended.

Where you claim any discount for your permit through membership of a local club or other organisation, we will share your name and address with that organisation in order to verify your membership of it.

We will not keep your information any longer than we need to and we will not ask you for any more information than we need.

We shall retain your banking details necessary to maintain Direct Debit payments. Debit and Credit card payment details will be destroyed promptly once the payment has been confirmed by your card provider.

Where you have indicated your consent on this form, we shall use your data from time to time to provide you with a list of events and activities forthcoming at Whitlingham Country Park. You may withdraw your consent to receiving this information by e-mailing us or by telephoning us using the contact details on this form.

Any concerns you may have with the use of your data should be addressed to the Company Secretary at the registered office address shown below or by ringing 01603 756018.





Instruction to your

Whitlingham
Charitable Trust

bank or building society
to pay by Direct Debit

Service user number point pen and send it to: Whitlingham Charitable Trust Yare House 62 - 64 Thorpe Road Norwich FOR WHITLINGHAM CHARITABLE TRUST OFFICIAL USE ONLY This is not part of the instruction to your bank or building society NR1 1RY PLEASE SUPPLY YOUR VEHICLE REGISTRATION NUMBER: Name(s) of account holder(s) Bank/building society account number Branch sort code Instruction to your bank or building society Please pay Whitlingham Charitable Trust Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain Name and full postal address of your bank or building society with Whitlingham Charitable Trust and, if so, details will be passed electronically to my bank/building society. Signature(s) Date Postcode Reference [PLEASE LEAVE BLANK]

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This guarantee should be detached and retained by the payer.

Banks and building societies may not accept Direct Debit Instructions for some types of account

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Whitlingham Charitable Trust will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Whitlingham Charitable Trust to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Whitlingham Charitable Trust or your bank or building society, you
  are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when Whitlingham Charitable Trust asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.