

impact

Case Study - TREVI Construction Company Ltd.



iso specialists



Hong Kong construction company renews their ISO9001



The TREVI Group has achieved a position of worldwide relevance in the field of foundation construction engineering. It offers large-scale commercial construction and infrastructure projects to a range of sectors, and specialises in foundations, tunnel excavation, soil consolidation, as well as the construction of special rigs and equipment to carry out these operations.

The TREVI group was founded in Italy in 1957, and 31 years later in 1988, Trevi Construction Company Ltd. had its first presence in Hong Kong. Director of the TREVI group, Mr. Salvatore Oliviero, explains how the company's strength here has increased over the past few years: "Initially, we used to just send equipment to Hong Kong, rather than being directly involved with the projects, but over the years we have grown more firmly established here. Over the past 6 years, we carry out around 10-15% of the international contracting work."

Trevi Construction Company was fully ISO certified up until the year 2007. Initially, the decision was taken not to renew the certification because of a lull in construction in Hong Kong at that time. However, in 2010, government construction projects started up again, one of which was the MRT (Mass Rapid Transit) system, which would form a major component of the Singapore railway system.

Trevi became involved as a sub-contractor for the foundation work, and this contract sealed the company's decision to renew its certification. Mr. Oliviero recalls: "the Government Building Authority required us to be ISO certificated in order to get a sub-contracting license for the project."

Mr. Oliviero met an IMSM representative at a seminar for construction companies: "Later on, he came to our office. He was very professional and explained very clearly and thoroughly how IMSM could help

us with the certification process. The presentation was good, so we decided to take up IMSM's offer of help."

IMSM gave the company continuous assistance all the way through the process: "Since we had been ISO certified before, the renewal process was less difficult for us. We did improve some of our internal procedures, however, and we also added two or three new procedures relating to personnel records. We saw that some things in our organisation could be handled better, especially from the quality point of view, and that was invaluable."

Most of the significant improvements were made at the workshop level, as Mr. Oliviero explains: "We do the maintenance on our equipment ourselves at the workshop, and this is separate from our operations at the worksite, where we work alongside the main contractors. It was important that our procedures at the workshop were up-to-date."

Because the company had been ISO certified before, existing clients had come to expect its high standards. Keeping up the certification gave them invaluable assurance going forward. Mr. Oliviero believes that certification had become, "an important part of our business reputation." He is grateful for the support IMSM provided: "Our company was able to meet the government licensing requirements, thanks to IMSM, which was highly efficient and a pleasure to work with!"

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