

*“Our citywide guidance system, developed and installed by Park Assist, has revolutionized the ease and efficiency of parking in Seattle. They’ve been a great partner for our city, and continue to be. We wouldn’t hesitate to recommend Park Assist to others as well.”*

**Michael Solheim**

e-Project Manager  
CITY OF SEATTLE

Like most major cities, Seattle has a mix of municipal and privately-owned parking facilities spread out across its jurisdiction. The city needed a way to aggregate real-time occupancy and pricing data from these disparate systems. The goal: to maximize usage and revenue in city-owned garages, while leveraging private-lot capacity to further alleviate overtaxed street parking and traffic congestion.

*“Our original need was to mitigate congestion caused by our DOT’s highway widening program. The ePark solution crafted by Park Assist is a customized and scalable platform. So we’re continuing to expand ePark to encompass more spaces and neighborhoods.”*

The ePark solution also broadcasts real-time information through an ever-evolving array of touchpoints. Including digital signage on highways, roads and entrances. A live information portal on the city’s website. And an open API that can empower readily available mobile apps.

*“ePark is an exceptional fit for our complex demands. The technology has boosted the convenience and reliability of parking across Seattle – with a significant positive impact on the customer experience. While Park Assist continues to deliver exceptional customer support.*

