



SCRIGNO

**SCRIGNO**<sup>®</sup>

- Garanzia
- Garantie
- Garantía
- Garantie
- Garantie

### *Scrigno guarantee on components of frames for sliding disappearing doors and windows*

Scrigno is a company with a quality system certified to UNI EN ISO 9001:2008 standards for the design and production of frames (metal boxes) for sliding doors and windows disappearing into walls.

#### ***Guarantee of absence of defects***

Scrigno guarantees that the frames for sliding doors, windows, blinds and gratings are manufactured in compliance with the quality standards envisaged by the quality system certified to **UNI EN ISO 9001:2008 standards**. If the purchaser, when making an initial inspection after opening the frame packaging, notes the presence of a defect, and if Scrigno should confirm the presence of this defect, the purchaser will be entitled to the free replacement of the frame on the following conditions:

- The purchaser must notify the Authorized Scrigno Dealer from which the purchase was made of the presence of any defect, no later than **twenty days after delivery**.
- The Authorized Scrigno Dealer, after checking the effective presence of the defect, after excluding the responsibility of third parties and after being shown a copy of the guarantee certificate by the purchaser, on penalty of invalidation of the guarantee, will arrange for the immediate replacement of the frame or will guarantee replacement of the product within the delivery times indicated on the Scrigno products list.
- The call-out charge for the Dealer and costs for the installation of the frame will be charged to the purchaser.

In addition to legally required guarantees, Scrigno S.p.A. provides consumers choosing original Scrigno frames with further guarantees, for both the metal box and the sliding system:

- **Lifelong guarantee on components of metal boxes for interior use made in sheet Aluzinc.**  
Scrigno guarantees that the sheet metal of frames for interior use will not be subject to perforations caused by corrosion for the entire life of the product.
- **Guarantee of 20 years against breakages of the hanger assembly.**
- **Guarantee of 20 years against defects of the anodized aluminium track.**

If the product should fail to present the above characteristics of durability, Scrigno, after checking the effective presence of the defect, undertakes to replace defective components free of charge, on these conditions:

On penalty of invalidation of the guarantee, the purchaser must report the defect in writing to Scrigno S.p.A. by means of registered letter with return receipt within twenty days of discovery of the defect. Scrigno, after checking the effective presence of the defect, the absence of causes not attributable to the product or attributable to inadequate maintenance or installation or use, and after being shown a copy of the guarantee certificate by the purchaser, will arrange solely for the replacement of the defective components in the ways that the company itself will notify to the purchaser.

The call-out charge for Scrigno and costs for the shipment of defective components or for installation of the same will be charged to the purchaser.

### ***Activation of the guarantee***

On penalty of invalidation of the activation of this guarantee, the purchaser must send Scigno the original copy of the guarantee certificate no later than thirty days after the date of purchase, as demonstrated by the sales receipt or invoice to be kept by the purchaser, or no later than thirty days after receipt of the premises, as demonstrated by a declaration issued by the builder to the purchaser.

### ***Exclusions from the guarantee***

The guarantee does not cover any components found to be defective as a result of the following:

1. frames installed in extreme ambient conditions (for example, in production and service buildings with a high acidic or saline concentration);
2. excessive stresses (for example, overloading in excess of the maximum load capacity permitted for each sliding panel: 80/120 kg for frames for doors and 180 kg for frames for blinds/gratings);
3. direct consequences of work carried out on the product that is not in accordance with the technical instructions provided by the manufacturer, or modifications not envisaged by the same;
4. improper, negligent or careless use, or non-domestic use;
5. work carried out on the product by persons other than Authorized Scigno Dealers;
6. damage caused by transport;
7. damage caused by construction problems with the building and the complex of premises in which the frames have been installed;
8. failure to comply with the standards applicable for installation (both in the materials used and in the use of such materials), or installation carried out in an unworkmanlike manner and without complying with the assembly instructions accompanying the product and contained inside the frame packaging, or in the case of installation carried out using materials other than those indicated in the assembly instructions.

In particular, it is necessary to carefully check the correct vertical and horizontal alignment of the frame with respect to the support surfaces. Plasterwork must be applied in two stages. First, rough in the faces of the frame with cement mortar (minimum 20% cement) until the wire mesh is covered (about 1 cm). Before proceeding with the second stage, wait until the rough rendering has fully hardened (minimum 3 weeks). Then smooth off the rendering until flush with frame. Apply finishing coat (which may also be of gypsum or other suitable plasters). All these operations must be carried out with the protective mask fitted on the metal box. A lintel must always be fitted on all structures. For versions for plasterboard installation, the frame must be secured to the supporting structure of the wall along its entire perimeter, and only the screws supplied together with the frame must be used to fix the plasterboard panels. We advise you once again to comply with the assembly instructions accompanying the product.

All and any liability for damages incurred by the purchaser due to any delays by Scigno S.p.A. in the replacement or repair of defective components is excluded. Scigno S.p.A., in compliance with the provisions of Art. 6, Point B of Decree 224/1988 of the President of the Italian Republic, will not be liable for any damages or injuries that may be directly or indirectly sustained by persons, animals or things as a consequence of defects not existing at the moment when the product was put on sale.

### ***Certificate of authenticity signed by Giuseppe Berardi, the founder of Scigno.***

Dear Purchaser, I personally guarantee you the authenticity of the Scigno frame you have purchased, thanking you for having chosen one of our products and confident that it will meet all your expectations.

Giuseppe Berardi  


